



Route Manual Quality Checker

The Quality Check (QC) function ensures that the Lufthansa Systems FlightNav products meet defined quality standards for flight operations. A quality checker conducts and co-ordinates all activities required to meet customer expectations with regards to content and format of aeronautical charts used in the airline industry.

QC monitors the chart production performance and advises regarding necessary revision efforts. QC reports and publishes production results against set indicators.

QC liaises with managers and staff throughout the organisation to ensure that the product is always on the highest possible level of quality. First priority is given to flight safety. Where appropriate QC advises on changes and their implementation and provides training and techniques to enable others to achieve quality.

Your task is to ensure that all aeronautical navigation data are correct on all charts of our Route Manual and eRoute Manual products.

Work activities:

- developing and maintaining awareness regarding flight safety context and chart quality
- assessing own company's product specifications and customer requirements
- ensuring compliance with national and international standards and legislation
- setting up and maintaining controls and documentation
- ensuring correctness and completeness of all aeronautical data
- initiating investigations on product modifications if required
- liaising with customer service agents and product development to ensure the execution of corrective actions and compliance with customers' specifications
- preparing clear explanatory documents to improve the chart quality

Profile:

- Completed training as dispatcher, former pilot with a long-term experience in commercial aviation or a completed academic navigation degree
- Safe handling of aeronautical data and publications
- Good PC knowledge
- Good command of written and spoken German and English, other languages are an advantage
- Sense of duty and quality
- Ability to work conscientiously und independently
- Ability to work in a team
- Flexibility and a good ability to work under pressure

In case of questions please contact Mr. Martin Storz, head of Human Resources, via email or telephone.

Lufthansa Systems FlightNav AG is a young and dynamic company with 150 employees, located in Zurich, Switzerland. It is a Lufthansa Group subsidiary offering worldwide services for Flight Operations. The main field of activities for Lufthansa System FlightNav is the production of navigation data and aeronautical charts for regional and international airlines.

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